

9/14/2010

RE: Letter of Recommendation
Townsend Roofing and Construction Services, Inc.
10418 New Berlin Road Unit 115
Jacksonville, FL 32226

To Whom It May Concern:

Having chaired the recent roofing project for the Deer Run Condominium Association for the last 2 years, I am pleased to say that working with Townsend Roofing made the job a pleasure. After a year of planning and numerous interviews, our committee and Board of Directors recommended and chose Townsend based on their professional and honest work ethic, experience and knowledge of both of our roofing systems. We also found Townsend to be competitive and extremely responsive to our questions and concerns during the interview process.

Our choice was definitely the correct one and I believe I speak for the entire community of Deer Run in saying the job went smooth, was well organized, flowed according to schedule and the result is quality through and through. We would definitely use Townsend again in the future and have already made several personal recommendations to friends.

Deer Run consists of 19 buildings/81 units. Our sloped roofs are two and three stories and all units have flat roofs over the garages. Townsend did a great job coordinating sloped and flat crews so the homeowners weren't "under construction" twice. Randy, Chris and Bobby Townsend were all on site regularly, talking with homeowners, answering questions and being very hands on throughout the entire project. All were available for regular progress meetings. Everyone in Deer Run and Sawgrass will be forever grateful to Randy Townsend for his tireless work with St. John's County on the design of A/C stands that are much less obtrusive than what the County normally requires. Randy's design meets/exceeds the building code and has also lessened the A/C noise levels inside our units.

The crew leader, Martin Arrellano, was "the glue" to our project! He was there everyday, all day long, readily available to all the residents and any concerns they might have. With 81 different homeowners/personalities, all having been assessed for the project, this was no easy task! Kudos go to him for always being courteous and professional and making the project go so smoothly for all! I have had many residents tell me how much they thought of Martin. Continuous cleanup was also a plus.

All in all, the project was a success, the residents of Deer Run are extremely happy and we have a quality roofing system, installed by professionals that will last for years. If I were building or remodeling a single family home or business location, or working on another condo Board, I would definitely recommend and choose Townsend again and I believe our entire Board of Directors would agree.

Please feel free to contact me at 904-316-1674 and I will answer any questions and I can also put you in touch with other Board members or our contacts with May Management.

Sincerely,

Cathy Militante
Deer Run Condominium Roof Committee Chair
Deer Run Condominium Board of Directors
238 Deer Run Drive S.
Ponte Vedra Beach, FL 32082
904-316-1674